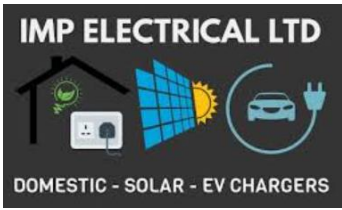


Solar and Battery Maintenance Service



7 Newton Close,
Metheringham,
Lincoln,
LN4 3EQ
Tel: 07800 668624

Company number: 13843042

For a monthly fee of £12, Imp Electrical will offer the following Solar and Battery Maintenance Service:

Ongoing technical assistance, e.g. app support, changes to internet settings/reconnection/WIFI drop outs and reset.

Technical assistance for battery programming settings, e.g. amending charge/discharge settings and advice and recommendations on how to maximise your system seasonally.

Monthly remote monitoring service and support, perfect for early fault detection and advice on how to get the best output from your system. Your system output will be compared against similar projects to ensure it is operating in line and there are no discrepancies in functionality and production. This allows us to quickly notice, investigate and diagnose any potential issues and ensure your system is working maximally at all times.

Diagram (a) A normal functioning system. Any particularly high peaks/low can be identified and investigated.

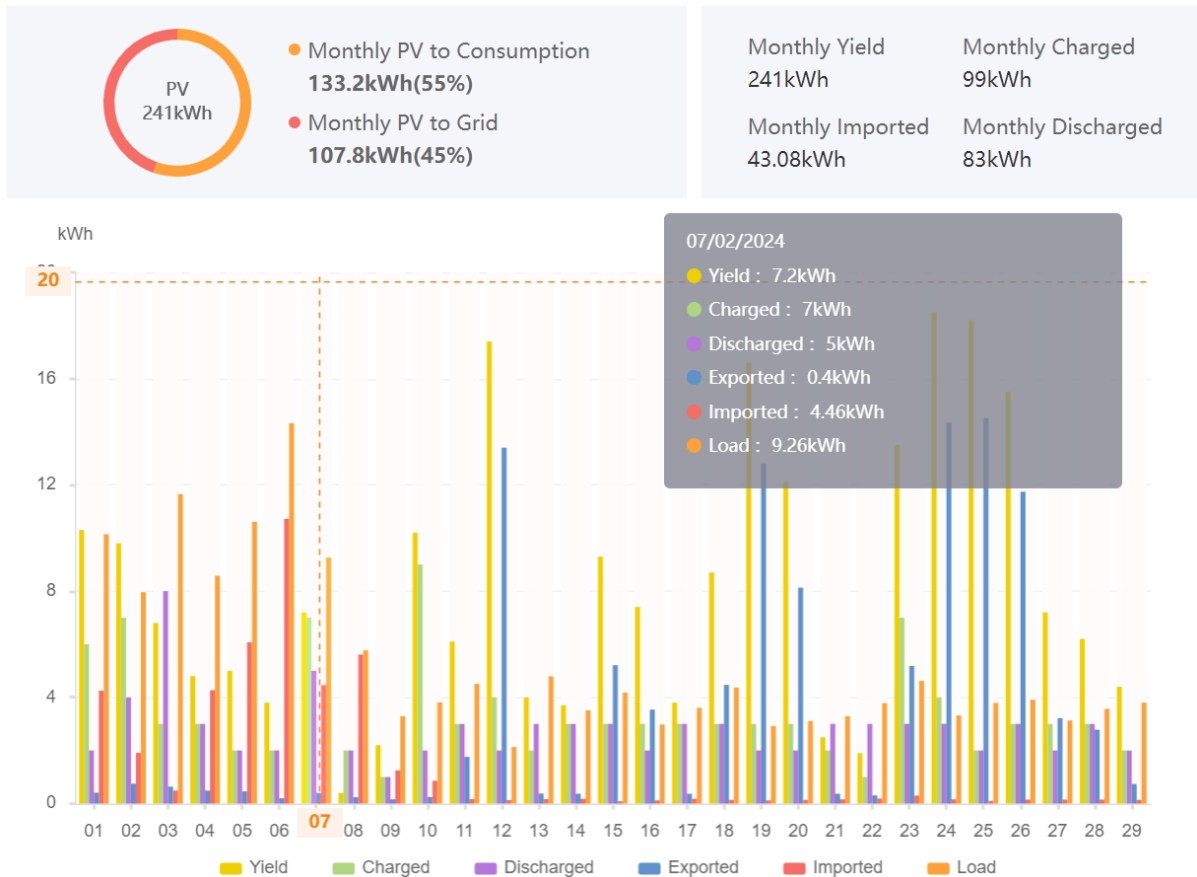
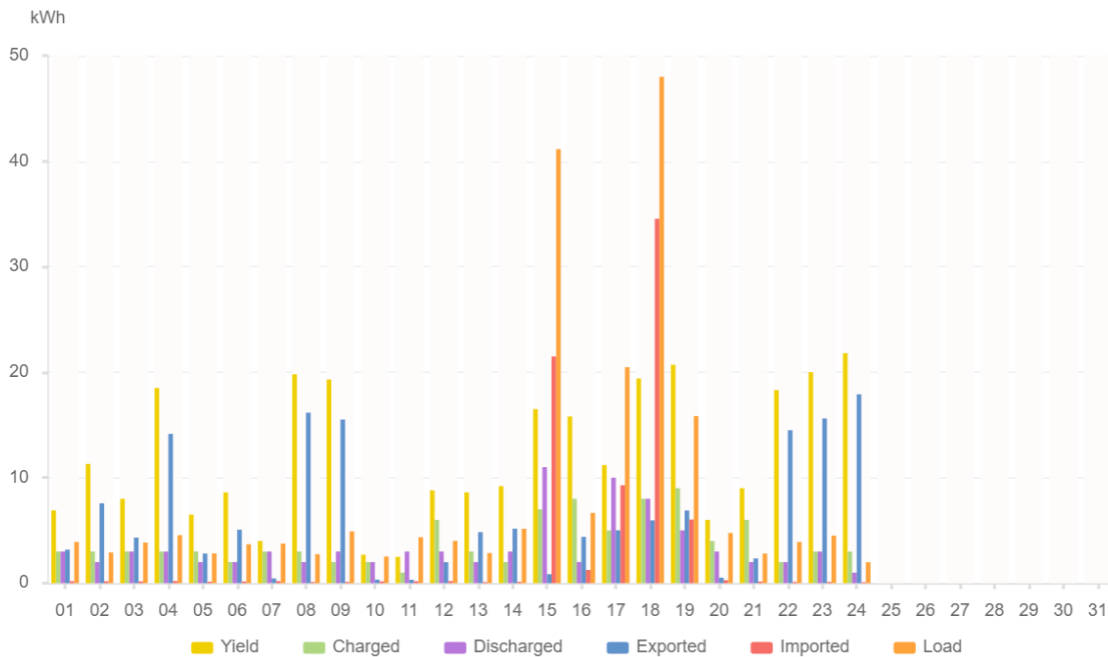
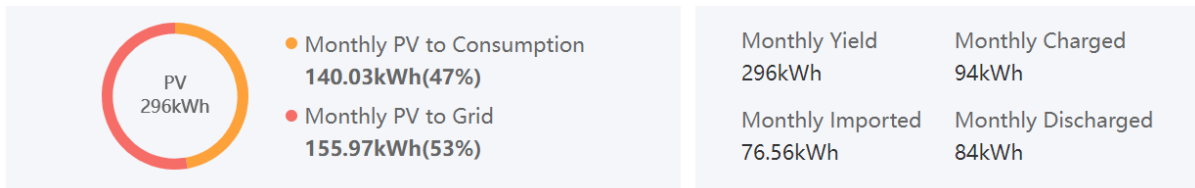


Diagram (b) No data from 25/03/24 was investigated and showed internet had dropped out on the inverter. A subsequent site visit rectified the issue and the system continues to function as normal.



Quarterly performance report to see how your system is performing and recommendation of any changes that would increase your systems' performance.

Unlimited phone/email contact for support and advice on your installation.

If you would like to discuss this service further or would like any further information on what is included, please email office.impelectrical@gmail.com or call Emily on 07800 668624.

Disclaimer: Your £12 monthly subscription covers you for remote diagnostic monitoring, modifications, technical support and advice. Repair or replacement of any part of your system will be charged at a standard hourly rate.